COMfortel M-530

DECT Handset

Advanced Information



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Safety precautions



Read the safety precautions and the user guide before use.

The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**.

Emergency numbers cannot be dialled if the keypad/display lock is activated!



The handset must not be operated if the battery cover is open.



Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).



The base and charger are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Use only the power adapter indicated on the device.

Whilst charging, the power socket must be easily accessible.

Use only the cable supplied for LAN connection and connect it to the intended ports only.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.



Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.



Keep small cells and batteries, which can be swallowed, out of the reach of children. Swallowing a battery can lead to burns, perforation of soft tissue and death. Severe burns can occur within 2 hours of swallowing.

In the case of a swallowed cell or battery, seek medical care immediately.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy.

Illustration in the Advanced Information



Warnings, which if not heeded, can result in injury to persons or damage to devices.



Important information regarding function and appropriate handling or functions that could generate costs.



Prerequisite for being able to carry out the following action.



Additional helpful information.

Getting to know your phone

Switching the handset on/off

Switch on: ▶ Press and **hold** the End call key 🕝 on the handset when switched off

Switch off: ▶ When the telephone is in idle status, press and **hold** the End call key 🕝



Locking/unlocking the keypad

The keypad lock prevents any accidental use of the telephone. If the handset is locked with a PIN (→ p. 44), you need this to unlock.

Switch on: ▶ # → Press and hold

▶ Press and hold # → ▶ ... use • to enter the handset PIN (if other than Switch off:

Keypad lock activated: the following symbol appears O-



If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call. It then locks again when the call is finished.



It is not possible to call emergency numbers either when keypad lock is activated.

Keys

4	Talk key	74	Handsfree key
•	End call key	0 _ to 9	Number / letter keys
(1)	Control key rim / centre		Message key
R	Recall key	*	Star key
# -0	Hash key	•	Profile key
OK, Back, Select, Change, Save,		Display keys	

Procedures

Example: Switching Auto answer on/off

Step	Follow this procedure
 	When in idle status press the centre of the control key. The main menu opens.
▶ (1)▶ OK	Navigate to the icon using the control key icon. Select OK to confirm. The submenu Settings opens.
➤ Telephony ➤ OK	Select the Telephony entry using the control key
▶ Auto Answer	The function to switch Auto answer on/off appears as the first menu item.
▶ Change	Select Change to activate or deactivate. Function is activated // deactivated

Control key



The control key enables you to navigate the menus and input fields, and also to call up certain functions depending on the situation.

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g. for "press right on the control key" or for "press the centre of the control key".

In idle status

Open the directory	Press and hold
Open the list of available online directories (if available and configured)	Press briefly
Open the main menu	or 🕞
Open company directory (if available and configured)	
or: Open the list of handsets	
In submenus, selection and entry fields	
Confirm a function	

During a conversation

Open the directory

Mute the microphone







These instructions demonstrate opening the main menu by pressing the right of the control key and confirming the functions by pressing the appropriate display key. However, if you prefer, you can also press the middle of the control key.

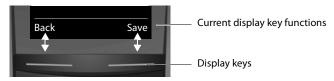
Volume keys



Press these keys on the right-hand side of the handset to set the volume for the earpiece, ringtone, handsfree mode, alarm clock, appointments and the headset depending on the situation.

Display keys

The functions of the display keys change depending on the operating situation. Example



Some of the important display keys are:

Options Open a menu for further functions.

ОК Confirm selection.

Back Skip back one menu level or cancel operation.

Save Save entry.

Overview of icons on the display keys -> p. 12.

The display keys have a function preset by default in idle status, but the keys can be re-assigned (**p**. 43).

Menu guidance

The functions of your telephone are displayed on a menu that consists of several levels. Menu overview \rightarrow p. 10.

Selecting/confirming functions

Confirm selection using **OK** or press the middle of the control key

One menu level back using Back

Change to idle display using Press and hold

Switch function on/off using Change on 7 / off

Activate/deactivate option using Select activated not activated

Main menu

In idle status: ▶ Press the left of the control key ▶ ... use the control key ↑ to select a submenu ▶ OK

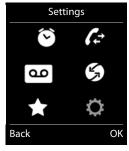
The main menu functions are shown in the display as icons. The icon for the selected function is highlighted and the name of the associated function appears in the display header.



The main menu functions are partially base-specific. The main menu may look different on your handset.

The example shows the menu of a handset from a COMfortel WS500S/COMfortel WS-500M.

Example



Submenus

The functions in the submenus are displayed as lists.

To access a function:

... use the control key to select a function OK

Returning to the previous menu level:

Press the display key Back

or

Press the End call key <a>



If a key is not pressed, after 2 minutes the display will automatically change to idle status.

Example



Message lists

Notifications about missed calls, messages on the network mailbox and missed alarms are saved in the messages list.

As soon as a **new message** arrives, an advisory tone will sound. The Message key **a** also flashes (if activated **p** p. 9). Icons for message types and the number of new messages are shown on the idle display.

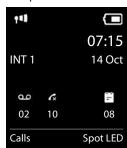
New messages available:

- On the answer machine (depending on the base)/network mailbox
- In the missed calls list
- In the missed alarms list



The icon for the network mailbox is always displayed, provided the number is saved in the telephone. The other lists are only displayed if they contain messages.

Example



Open the message list by pressing the Message key 💌 . You can access the following message lists:

- Answer Mach.: Answer machine list (depending on the base)
- Mailbox: Network mailbox (if your network provider supports this function and the number
 of the network mailbox has been stored.)
- Missed Calls: Missed call list (→ p. 29)
- Missed Alarms: Missed appointments list

Opening the list: Select required list. OK

Exception: If you select the **network mailbox**, the number of the network mailbox will be selected. Lists are not opened on the display.

Activating/deactivating Message key flashing

Receipt of new messages is displayed by a flashing Message key on the handset. This type of alert can be activated/deactivated for each message type.

This setting is entered on the base for each registered handset.

Menu overview

Open the main menu: • when handset is in idle status press

Messaging

Not available

Call Lists

All calls
Outgoing calls

Accepted calls
Missed calls

Answer Machine

Play Messages → p. 30

→ p. 29

→ p. 19

→ p. 21

→ p. 20

Select Services

Next Call Anonym.

Call Divert

Call Waiting

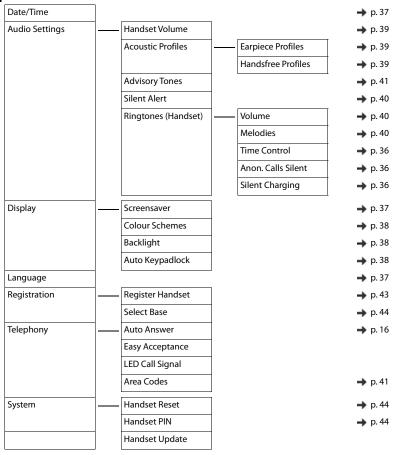
Do Not Disturb

Ringback Off
→ p. 21

Additional Features

Info Centre	Not available	
Spot LED		→ p. 32
Calendar		→ p. 33
Timer		
Alarm Clock		→ p. 35
Room Monitor	Not available	
One Touch Call		→ p. 15
Missed Alarms		
	1	

Settings 5



Display icons

Icons in the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
† †*1)	Signal strength 1% -100%
①	Red: no connection to the base station
χ̄	Profile Silent activated (ringtone switched off)
र्जु	"Beep" ringtone activated
O-T	Keypad lock activated

Icon	Meaning
	Battery charge status: White: between 11% and 100% charged
	Red: less than 11% charged Flashes red: battery almost empty (approx. 5 minutes of talktime left)
<i>5</i>	Battery is charging (current charge status): 0% - 100%

Display key icons

lcon	Meaning
$\rightarrow \rightarrow$	Last number redial
< C	Delete text

lcon	Meaning
V	Open the directory
+1	Copy number to the directory

Display icons for signalling of

lcon	Meaning
$\left((\bigwedge)\right)$	External call
((Internal call
(→	Establishing a connection (outgoing call)
<i>(</i> ↔ <i>)</i>	Connection established
(×)	No connection established/ connection terminated

lcon	Meaning
$\left((\textbf{Fo}) \right)$	Reminder for appointment
$\left((\cancel{\&})\right)$	Reminder for anniversary
$((\mathbf{S}))$	Alarm call

Other display icons

lcon	Meaning
9	Alarm clock is activated, display with alarm time
~	Action complete (green)
×	Action failed (red)

lcon	Meaning
i	Information
?	(Security) prompt
0	Please wait

Making calls

Making calls



When the display backlight is off the display backlight is activated the first time that any key is pressed. **Digit keys** that are pressed appear in the display for dialling, **other keys** have no further function.

- ... use to enter a number briefly press the Talk key
- Press and hold the Talk key ... use to enter a number ... the number is dialled approximately 3.5 seconds after the last digit is entered

Further information -> user guide of the base station

Dialling from the directory

... use to open the handset's local directory

or

- ... use to open the company directory (if available)
- ... use to select an entry press the Talk key ... the number is dialled
- If multiple numbers are entered:

 ▶ ... use to select an entry press the Talk key ... the number is dialled



For fast access (quick dial): Assign a number from the directory to the number or display keys (p. 42)

Dialling from the redial list

The redial list contains the 20 numbers last dialled with the handset.

▶ Briefly press the Talk key … the redial list is opened … use to select an entry press the Talk key

If a name is displayed:

View ... the number is displayed ▶ ... use to browse numbers if necessary ▶ when the desired number is reached press the Talk key

Managing entries in the redial list:

▶ Briefly press the Talk key ... the redial list is opened ... use to select an entry ▶ Options ... possible options:

Copy an entry to the directory: Copy to Directory ▶ OK

Copy an entry to the display: **Display number OK ...** use **C** to edit or add numbers if necessary ... use **T** to save as a new entry in the directory

Delete the selected entry: **Delete entry > OK**

Delete all entries: Delete all > OK

Set automatic redial: Automatic Redial . . . the dialled number is automatically dialled at fixed intervals (at least every 20 secs). The handsfree key flashes, "open listening" is activated.

The participant answers: Press the Talk key ... the function is terminated
The participant does not answer: The call is interrupted after around 30 secs. The function is
terminated after pressing any key or after ten unsuccessful attempts.

Dialling from the call list

The call lists (→ p. 29) contain the most recent accepted, outgoing and missed calls.



The call list can be displayed directly by pressing the display key **Calls** if the relevant function has been assigned to the display key (p. 43).

The **Missed calls** list can also be opened by pressing the Message key .



One touch call

A predefined number is dialled by pressing any key.

Activate one touch call mode:

- ▶ ... use to select Additional Features ▶ OK ▶ ... use to select One Touch
 Call ▶ OK ▶ On / Off ▶ Call to ▶ ... use to enter a number ▶ Save ... the active one touch mode is shown in the idle display
- ▶ Make a one touch call: ▶ Press any key ... the saved number is dialled
- ► Cancel dialling: ► Press the End call key
- ▶ End one touch call: ▶ Press and **hold** the # • key
 - ▶ Press the display key OFF

Incoming calls

An incoming call is indicated by ringing, by a display on the screen and by the flashing Talk key ...

Accept a call:

- Press <a> Ca
- ▶ If **Auto Answer** is switched on (→ p. 39), remove the handset from the charging cradle.
- ➤ Switch off ringtone: ➤ Silence ... the call can be accepted for as long as it is shown on the display

Reject a call: ▶ Press the End call key 👩

Activate/deactivate Simple Auto Answer

In addition to using the Answer call key \bigcirc you can also answer a call using the keys \bigcirc ... \bigcirc ... \bigcirc and \bigcirc ...

▶ ... use to select Settings > OK > Telephony > OK > Easy Acceptance > Change = activated)

Please note: Changes are only saved permanently in Profile Personal (p. 31).

Information about the caller

The caller's phone number is displayed. If the caller's number is saved in the directory, the name is displayed.



The caller's number will be transferred $(\rightarrow p. 19)$.

Accepting/rejecting call waiting

If you get an external call while conducting an internal call, you will hear the call waiting tone. If the number is transferred, you will see it or the name of the caller on the display.

- ▶ Rejecting a call: ▶ Press the display key Reject.
- Accepting a call: ▶ Press the display key Accept. You are now speaking to the new caller. The previous call is placed on hold.
- Ending the current call and returning to the call on hold: ▶ Options ▶ ☐ End active call
 OK.

During a conversation

Handsfree mode

Activate/Deactivate handsfree mode during a call and when establishing a connection:

▶ Press 🙃

Place the handset in the charging cradle during a call:

Press and hold hold hold for further 2 seconds

Internal consultation/internal transfer

You receive a call from an **external** participant and would like to transfer the call to an **internal** participant or wish to consult him/her.

Holding a consultation call: You are speaking to the internal participant and are returning to your external call: ▶ Options ▶ ♠ End active call ▶ OK

Transferring an external call: You have two options to transfer the call:

Wait until the participant called answers, then hang up: Press the End call key .

or

If the participant called does not answer of does not transfer the call, end the consultation with **End**.

Adjusting the loudspeaker volume

Accessing the settings during a call for the mode currently in use (handsfree, earpiece, headset):

Press side keys +/-

0



The setting is automatically saved after around 3 seconds, even if **Save** is not pressed.

Switching the microphone on/off (muting)

If you turn the microphone off during a call, your caller can no longer hear you.

Press to switch the microphone on/off.

Setting the microphone sensitivity

During a call: There are four settings for the microphone sensitivity. With these settings you get better acoustics in noisy or echoing environments.

▶ Press and **hold** the ♠ key ▶ ... set the microphone sensitivity with ♠ **> Save** ... the change is immediately effective and also applies to subsequent calls



If you do not save the setting, it only applies for the current call.

Network services



If your telephone is connected to a PBX, network services may also be available from the PBX. Information is available from your PBX operator, where applicable.

Network services fall into two distinct groups:

- Network services that are activated when in idle status for the following call or all subsequent
 calls (for example, "calling anonymously"). These are activated/deactivated via the
 Select Services menu.
- Network services that are activated during an external call, (for example,"consultation call",
 "swapping between two callers" and "setting up conference calls"). These are made available
 during an external call either as an option or by using a display key (e.g. Ext. Call, Conf.).

You will find a description of the features on your network provider's website or at one of their store branches.

If you require assistance, please contact your network provider.



To activate/deactivate the features, a code is sent to the telephone network.

After a confirmation tone from the telephone network, press .

It is not possible to reprogram the network services.

Calling Line Identification

During a call, the caller's number is transferred (CLI = Calling Line Identification) and may be displayed on the recipient's display (CLIP = CLI presentation). If the caller's number is withheld, it will not be displayed to the recipient. The call is made anonymously (CLIR = CLI Restriction).

Caller display for incoming calls

Calling Line Identification

The caller's phone number is displayed. If the caller's number is saved in the directory, the name is displayed.

No Calling Line Identification

Instead of name and number, the following is displayed:

- External: No number has been transferred.
- Withheld: Caller has withheld Calling Line Identification.
- Unavailable: Caller has not authorised Calling Line Identification.

Calling Line Identification for outgoing calls

Deactivating Calling Line Identification for the next call

▶ ...use to select Services ▶ OK ▶ Next Call Anonym. ▶ OK ▶ ...

use to enter the number ▶ Dial ... the connection is established without Calling Line
Identification

Transferring the name from the online directory

It is also possible to display the name of the caller as stored in the online directory instead of the number.



The provider of the online directory supports this function.

The "Display caller name" function has been activated via the Web configurator.

The caller has authorised Calling Line Identification and has not withheld the function.

The telephone is connected to the Internet.

The caller's number is not saved in the handset's local directory.

Call waiting during an external call

During an **external** call, a call waiting tone indicates another external caller. If the number is being transferred, you will see the number or the name of the caller on the display.

Reject waiting caller:

▶ Options ▶ Reject waiting call ▶ OK ... the waiting caller hears the busy tone

Accept the waiting call:

Accept

Once you have accepted the waiting call, you can switch between the two callers (Call Swap) or speak to both at the same time (Conference).



Activating/deactivating call waiting



Call waiting is activated or deactivated for all registered handsets.

Ringback

If busy/no answer

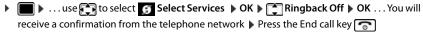
If a call recipient is unavailable, you can initiate a ringback.

- If busy: The ringback takes place as soon as the participant in question terminates the current call.
- If no answer: The ringback takes place as soon as the participant in question has made another call.

Initiate ringback

▶ Options ▶ ♠ Ringback ▶ OK ▶ Press the End call key 🕝

Cancelling ringback





You can only activate one ringback at a time. Activating a ringback will automatically cancel any ringback that is already active.

The ringback can only be received on the handset that activated the ringback.

If the ringback is indicated before you are able to cancel it: > Cancel

Call divert

When diverting a call, the call is forwarded to another connection.

▶ ... use to select Select Services OK Call Divert OK ... then

Switch on/off: ▶ Status: ... use to select On or Off

Enter the number for call divert:

▶ **To Phone Number** ▶ ... use **to** enter the number

Set the time for call divert:

▶ **When** ▶ ... use **t** to select the time for call divert

All Calls: Calls are diverted immediately

No Answer: Calls are diverted if no one accepts the call within several rings.

When Busy: Calls are diverted if the line is busy.

Activate: > Send



Any call that has been diverted is entered in the call lists.

Depending on base: If several connections are available, a call divert can be set up for every connection.

Calls with three participants

Consultation calls

Make another external call during an external call. The first call is placed on hold.

▶ Ext. Call ▶ ... use to enter the number of the second participant ... the active call is placed on hold and the second participant is called

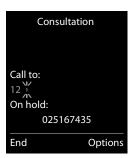
If the second participant does not answer: > End

Ending a consultation call

▶ Options ▶ ☐ End active call ▶ OK ... the connection to the first caller is reactivated

Or

Press the End call key ... a recall to the first participant is initiated

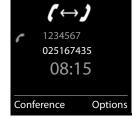


Call swapping

Switching between two calls. The other call is placed on hold.

- During an external call, dial the number of a second participant (consultation call) or accept a waiting caller ... the display shows the numbers and/or names of both call participants, the current participant is marked with ...
- Use the control key to switch back and forth between participants

Ending a currently active call



Call Swap

or

▶ Press the End call key 🕝 . . . a recall to the first participant is initiated

Conference

Speaking to both participants at the same time.

 During an external call, dial the number of a second participant (consultation call) or accept a waiting caller ... then

Initiate conference call:

- ▶ Conf. . . . all callers can hear one another and hold a conversation with one another Return to call swapping:
- ▶ End Conf.... You will be reconnected to the participant with whom the conference call was initiated. The second participant is put on hold.

End call with both participants:

Press the End call key

Each of the participants can end their participation in the conference call by pressing the End call key or putting the handset in the charging cradle.

Local handset directory

The local directory is unique to the handset.

Opening the directory

▶ Press and hold

or

depending on the situation, the display key

Directory entries

Number of entries: up to 500

Information: First name and surname, up to three telephone numbers, anniversary

with alert, VIP ringtone

Length of the entries: Numbers: max. 32 digits

First name, surname: max. 16 characters E-mail address: max. 64 characters

Creating an entry

▶ Open the directory ▶ <a> New Entry> ► OK ► ... use <a> to switch between the entry fields and enter data for an entry: Names/numbers:

 ... use to enter first names and/or surnames, at least one number (personal, office, or mobile) and an e-mail address, if applicable

Anniversary:

... use to activate/deactivate Anniversary ... use to enter date and time ... use to select type of alert (Visual only or a ringtone)

Caller Melody (VIP):

• ... use to select the ringtone that will indicate a call from the participant ... if a Caller Melody (VIP) has been assigned, the entry will appear in the directory with the VIP icon.

Save entry: > Save



The entry is only valid if it contains at least one number.



For Caller Melody (VIP): the telephone number of the caller must be supplied.

Example



Entering text

Input position

- Use to select an entry field. A field is activated when the cursor is blinking inside it.
- Use to move the position of the cursor.

Correcting incorrect entries

- Delete characters to the left of the cursor: Tress briefly
- Delete words to the left of the cursor: The press and hold

Entering letters/characters

Multiple letters and numbers are assigned to each key between and 9 and the 0 key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.



- Selecting letters/digits: Press the key briefly several times in succession
- Entering special characters: ▶ Press the star key ★ ... use ★ to navigate to the desired character ▶ Insert



The availability of special characters depends on the language setting.

Searching for/selecting a directory entry

▶ Open the directory ▶ ... use 🔁 to browse searched names

or

Doen the directory ▶ ... use to enter initial letters (max. 8 letters) ... the display jumps to the first name starting with these initial letters ▶ ... use to continue browsing to the desired entry, if needed

Scroll through directory: ▶ 🔲 ▶ ᡨ Press and hold

Displaying/changing an entry

▶ Open the directory ▶ ... use to select entry ▶ View ▶ ... use to select the field to be changed ▶ Edit

or

▶ Open the directory ▶ ... use to select an entry ▶ Options ▶ Edit entry ▶ OK

Deleting entries

Delete the **selected** entry: ▶ Open the directory ▶ ... use 🔁 to select an entry ▶ **Options** ▶ **Delete entry** ▶ **OK**

Delete all entries: ▶ Open the directory ▶ Options ▶ 🔁 Delete all ▶ OK ▶ Yes

Setting the order of the directory entries

You can define whether the entries are to be sorted by first name or surname.

▶ Open the directory. ▶ Options ▶ Press Sort by Surname or Sort by First Name.

If no name was entered, the default number is shown in the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetical) | Other characters

Displaying the number of entries that are available in the directory

Transferring a displayed number to the directory

Copy numbers to the directory:

- From a list e.g. the call list or the redial list
- From a public online directory or classified directory
- · When dialling a number
- The number is displayed or highlighted.
- ▶ Press display key → or Options ▶ Copy to Directory. ▶ OK ... possible options:
 - ► <New Entry> ► OK ► Select number type. ► OK ► Complete the entry. ► OK Or:
 - Select entry. ▶ OK ▶ Select number type. ▶ OK ▶ The number is entered or an existing number is overwritten (answer the prompt using Yes/No).
- Save

Online directories

In addition to the local directory, you can use provider-specific public online directories, e.g. online directory and Yellow Pages or a company directory.



LDAP-Server (e.g. PBX) and at least one LDAP account are set up (Instructions of the PBX).

Settings in the base station must be made (→ Instructions of the base station).

Exclusion of liability

Auerswald GmbH & Co. KGassumes no guarantee or liability for the availability of this service. The service may be discontinued at any time.

Opening an online directory



A maximum of 50 entries is listed. If the online directory has more than 50 entries, the online directory is not completely shown. In this case the wanted entry must actively be searched for. The number of entries shown can be changed via base configuration (

Instructions of the base station).

Calls to the online directory are always free of charge.

Searching for an entry

Open the online directory ▶ ... use to select a directory ▶ Options ▶ New
 Search ▶ ... use to enter search criteria ▶ ... use to switch between the entry fields ▶ Search

Searching for a telephone number: > Enter name and town/city

Name/category: use to enter the name, part of a name or the category (max. 30 characters)

Town/city: The names of towns/cities most recently entered are displayed (maximum 5).

 ... use to enter the name of the town/city in which the participant you are searching for lives (max. 30 characters)

or

▶ use to select one of the displayed town/city names

Start search: **Search** ... the search will then be started.

Town/city details unclear: ... possible town/city names are displayed ▶ ... use to select a town/city name ▶ OK

Searching for a name (reverse search): Dialling the number

Number:

... use to enter the number (max. 30 characters).

Start search: **Search** ... the search will then be started.



The selected online directory supports the number search.

No entries found to match the search criteria given:

Start a new search: Doptions New Search

Too many entries found:

- Start a refined search: Refine
- The number of hits appears in the display (depends on the provider).
 Display hit list: Deptions Wiew details

Start a refined search

The refined search limits the number of hits returned by a previous search using additional search criteria (first name and/or street).

▶ hit list from New Search ▶ Options ▶ Refine

or

Search result (hit list)

The first entry found is displayed. The consecutive number of the entry displayed and the hit number is visible at the top right (e.g. 1/50).

- Scroll through the list:
- Display the full entry: Doptions View Details... all entry information is displayed in full use to scroll through the entry
- Refine search criteria and restrict hit list: ▶ Options ▶ Refine Search ▶ OK (→ p. 28)
- Start a new search: ▶ Options ▶ ♠ New Search ▶ OK
- Copy an entry to the local directory: ▶ Options ▶ Copy to
 Directory ▶ OK ▶ ... use New Entry> or select an
 existing entry ▶ OK ▶ Save ... the entry is saved, the complete name is transferred to the
 Surname field of the local directory

Calling participants

▶ Select entry ▶ Press the Talk key

If the entry only contains one phone number, this is the one that is dialled.

If there is more than one number, a list of numbers appears.

▶ 📑 Select number ▶ **Dial**

Example

•				
Online Directory	1/50			
Sand, Marie Elisa 0049123456789	be			
Parkstraße 11				
Berlin 12345				
View	Options			

Call list



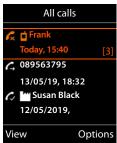
The telephone saves different types of calls (missed, accepted and outgoing calls) in lists.

List entry

The following information is displayed in the list entries:

- · The list type (in the header)
- Icon for the type of entry:
 - Missed calls,
 - Accepted calls,
 - Outgoing calls
- Caller's number. If the number is stored in the directory, the name and number type (Phone (Home), Phone (Office), Phone (Mobile)) are shown instead. In the event of missed calls, the number of missed calls from this number is also shown in square brackets.
- Date and time of call (if set)

Example on a COMfortel base station



Opening the call list

Calling back a caller from the call list

Additional options

▶ ... use to select Call Lists ▶ OK ▶ ... use to select list ▶ OK ... possible options:

View an entry: ▶ ... use to select entry ▶ View

Copy the number to the directory:

▶ ... use to select entry ▶ Options ▶ Copy to Directory ▶
 OK

Delete an entry: ▶ ... use to select entry ▶ Options ▶ Delete entry ▶ OK

Delete list: ▶ Options ▶ ♠ Delete List ▶ OK

Network mailbox



The PBX will provide a network mailbox.

The network mailbox is set up and activated on the base.

In order to record all calls, a network mailbox should be set up for each telephone connection.

Each network mailbox accepts incoming calls made via the corresponding line.



The network mailbox is automatically called via the corresponding connection. An automatic area code specific to the phone is **not** prefixed.

The network mailbox messages can be played back using the phone's keypad (digit codes). For VoIP, you need to use the settings of the base station to define how the digit codes are to be converted to DTMF signals and transmitted (depends on the provider).

Activating/deactivating the network mailbox, entering a number

On the handset, you can manage the network mailboxes that are assigned to one of its receive connections.

▶ ... use to select Answer Machine OK Network Mailbox OK ... use to select connection if applicable OK ... then

Activate/deactivate network MB:

▶ Status ... use to select On or Off

Enter number:

▶ Network Mailbox ▶ ... use to enter or amend the network mailbox number

With some VoIP providers, the phone number has already been downloaded together with the general VoIP provider data and saved to the base station.

Save settings:

Save

Playing back messages

▶ Press and hold 1 ∞

or

or

Listen to announcement out loud: > Press the handsfree key

Sound profiles

The telephone has 3 sound profiles for adapting the handset to the environmental conditions: **Profile Loud, Profile Silent, Profile Personal**

 Use to switch between the profiles ... the profile is changed straight away without a prompt

The profiles are set as follows by default:

Default setting		Profile Loud	Profile Silent	Profile Personal
Silent alert (→ p. 40)		On	Off	Off
Ringtone (→ p. 40)		On	Off	On
Ringtone volume (→ p. 40)	Internal	5	Off	3
	External	5	Off	3
Handset volume (→ p. 17)	Handset	5	3	3
	Handsfree	5	3	3
LED light for a call (→ p. 38)	Yes	No	No	
Auto Answer (→ p. 16)		Yes	No	No
Advisory tones (→ p. 41)	Key click	Yes	No	Yes
	Confirmation	Yes	No	Yes
	tone			
	Battery tone	Yes	Yes	Yes

Activate alert tone for an incoming call for **Profile Silent**: **\(\right)\)** after switching to **Profile Silent** press the display key **Beep** ... the following icon appears in the status bar



Changes to the settings listed in the table:

- apply in the Loud and Silent profiles as long as the profile is not changed
- are permanently saved in the Profile Personal for this profile.

The set profile remains set when switching the handset off and back on.

Spot LED

You can use your telephone as a torch.

Activating/deactivating the torch function

▶ Press the **Spot LED** display key (→ p. 43).

Or:

After 2 minutes the function is automatically deactivated or press the OFF display key.

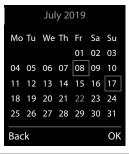
Calendar

You can remind yourself of up to 30 appointments.

In the calendar, the current day is outlined in white; on days with appointments, the numbers are displayed in colour. When a day is selected, it will be highlighted.



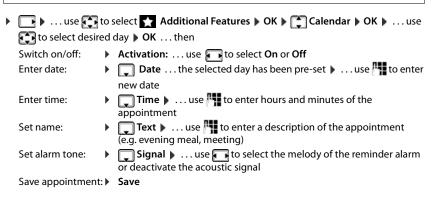
The calendar of the handset and the one of the PBX are independent of each other.



Saving appointments to the calendar



Date and time have been set.





If an appointment has already been entered: $\$ <New Entry> > OK > ... Then enter information for the appointment.

Notification of appointments/anniversaries

Anniversaries are transferred from the phonebook and displayed as an appointment. An appointment/anniversary is displayed in idle status and signalled for 60 seconds with the selected ringtone.

- Acknowledge and stop the reminder: Press the display key OFF
- Permanently modify the ringtone volume: ... Press the volume keys + / during the reminder



During a call, a reminder is indicated on the handset **once** with an advisory tone on the handset.

Displaying missed appointments/anniversaries

The following appointments and anniversaries are stored in the Missed Alarms list:

- The appointment/anniversary call was not acknowledged.
- The appointment/anniversary was signalled during a phone call.
- The handset was switched off at the time of the appointment/anniversary.

The last 10 entries are stored. The [3] icon and the number of new entries are shown in the display. The most recent entry appears at the head of the list.

Opening the list

or

Each entry is displayed with the number or name, date and time. The most recent entry appears at the top of the list.

Delete an appointment/anniversary: > Delete

Displaying/changing/deleting saved appointments

▶ ... use to select Additional Features OK Calendar OK Select the desired day. OK The appointment list is displayed. Select the desired appointment.

possible options:

Display appointment details:

View . . . The appointment settings are displayed

Change appointment: ▶ View ▶ Edit

or ▶ Options ▶ 🔁 Edit entry ▶ OK

Activate/deactivate appointment:

▶ Options ▶ ♠ Activate/Deactivate ▶ OK

Delete appointment: ▶ Options ▶ Delete entry ▶ OK

Delete all appointments for a day:

▶ Options ▶ Delete all Appoints. ▶ OK ▶ Yes

Alarm clock



Date and time have been set.

Activating/deactivating the alarm clock and setting the wake-up time						
•	then use to se	elec	ct 🖈 Additional Features ▶ OK ▶ 🗊 Alarm Clock ▶ OK			
	Switch on/off:	•	Activation: use to select On or Off			
	Set the wake-up time:	•	Time use to enter hours and minutes			
	Set days:	•	Occurrence use to switch between Monday-Friday			
			and Daily			

Set alarm: ▶ ♠ Melody ▶ ... use ♠ to select a ringtone for the alarm

When the alarm clock is activated, the icon and the wake-up time are displayed in idle display.

Alarm

An alarm is shown on the display and indicated by the selected ringtone melody. The alarm sounds for 60 seconds. If no key is pressed, the alarm is repeated after 5 minutes. After the second repetition, the alarm call is deactivated for 24 hours.



During a call, the alarm is only indicated by a short tone.

Switching off /repeating the alarm after an interval (snooze mode)

Deactivate the alarm: > OFF

Repeat the alarm (snooze mode): Press **Snooze** or any key ... the alarm is switched off and repeated after 5 minutes.

Protection against unwanted calls

Time control for external calls



Date and time have been set.

Enter a time period during which the handset should suspend ringing to indicate external calls e.g. during the night.



4-digit format







Save:

The telephone will continue to ring for numbers that have been assigned to a VIP group in the directory.

Protection from anonymous callers

Save

The handset will not ring if callers' numbers are not revealed. The call is only signalled on the display.

▶ ... use to select Settings OK Audio Settings OK Audio Settings
 Ringtones (Handset)
 OK Anon. Calls Silent
 Edit (= on)

... use to enter start and end in

Switch off ringtone when in charging cradle

The handset will not ring when placed in the charging cradle. The call is only indicated on the display.

▶ ... use to select Settings ▶ OK ▶ Audio Settings ▶ OK ▶
Ringtones (Handset) ▶ OK ▶ Silent Charging ▶ Change (= ringtone is switched off when in charging cradle)

Adjusting the telephone settings

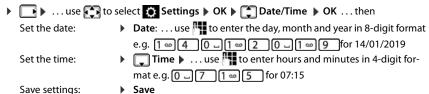
Date and time

To ensure you have the correct time for incoming calls and to use the alarm clock and calendar, for example, the date and time must be set.

If the date and time have not yet been set on the handset, the display key Time appears.

Press the display key Time

or



Changing the display language



or

Display

Screensaver

A digital or analogue clock and a range of pictures can be selected to be displayed as a screensaver when in idle status.

The screensaver is activated approx. 10 seconds after the display has changed to idle status.

End screensaver

Briefly press the End call key 6 ... the idle display appears

Colour scheme

The display may appear in a range of colour combinations.

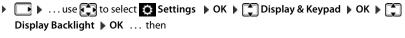


Display backlight

Save selection:

The display backlight always illuminates when the handset is taken out of the base station/charging cradle or when a key is pressed. Any **digit keys** that are pressed appear on the display for pre-dialling.

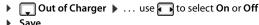
Switch the display backlight on/off when in idle status:



Backlight in the charging cradle:

▶ In Charger: . . . use to select On or Off

Backlight when not in the charging cradle:





The handset's standby time may be significantly reduced if the display backlight is activated.

Activating/deactivating visual call

Incoming calls are signalled visually (e.g. in noisy environments).



Please note: Changes are only saved permanently in Profile Personal (>> p. 31).

Activating/deactivating automatic keypad lock

Automatically lock the keypad when the handset has been in idle status for around 15 seconds.



If a call is indicated on the handset, the keypad automatically unlocks and you can accept the call.



It is not possible to call emergency numbers either when keypad lock is activated.

Activating/deactivating Auto Answer

When set to Auto Answer, the handset accepts an incoming call as soon as you remove it from the charging cradle.

▶ ... use to select Settings OK Telephony OK Auto Answer
Change activated)

Regardless of the setting **Auto Answer**, the connection ends as soon as you place the handset back in the charging cradle. Exception: Press and hold for a further 2 seconds while placing the handset in the charging cradle.

Changing the earpiece and speaker volume

You can set the volume of the earpiece and speaker at 5 levels independently of each other.

During a conversation

- ▶ Press the volume keys 🛨 / 🗀 on the right side of the handset or
- ▶ **Andset Volume** ▶ ... use to select volume ▶ **Save** ... the setting is saved
- The setting is automatically saved after around 3 seconds without saving.

In idle status

▶ ... use to select Settings ▶ OK ▶ Audio Settings ▶ OK ▶ Handset
Volume ▶ OK ... then

Save settings: Save



Changes are only saved permanently in Profile Personal.

Earpiece and handsfree profile

Select a profile for the **earpiece** and **handsfree mode** in order to adapt the telephone as much as possible to the surroundings. Check which is the most comfortable profile for you and your caller.

▶ ... use to select Settings ▶ OK ▶ Addio Settings ▶ OK ▶
Acoustic Profiles ▶ Earpiece Profiles / Handsfree Profiles ▶ OK ▶ ... use to select profile ▶ Select (= selected)

Earpiece Profiles: High or Low (default setting)

Handsfree Profiles: Profile 1 (default setting) ... Profile 2

Ringtones

Ringtone volume

▶ ... use to select Settings ▶ OK ▶ Audio
Settings ▶ OK ▶ Ringtones (Handset) ▶ OK ▶
Volume ▶ OK ▶ ... use to select For internal calls and
alarms or External Calls ▶ ... use to set volume in 5 levels
or in crescendo mode (increasing volume) ▶ Save



When the telephone rings, you can permanently change the ringtone volume using the volume keys + (louder) or - (quieter).

Changes are only saved permanently in **Profile Personal** (p. 31).

Example



Ringtone melody

Set a variety of distinctive ringtones for different calls (e.g. internal and external calls) for every available receive connection of the telephone (**Landline**, **IP1**) or set the same ringtone for **All call**.

▶ ... use to select Settings ▶ OK ▶ Audio Settings ▶ OK ▶
Ringtones (Handset) ▶ OK ▶ Melodies ▶ OK ▶ ... use to select the connection ▶ ... use to select the ringtone/melody in each case ▶ Save



From version 2.36 of the base station, further call type-specific ringtones can be set for group, door and alarm calls. For this purpose, the handset must be successfully registered with the base station again.

Activating/deactivating the ringtone

Deactivating the ringtone permanently

► Use the key to set Profile Silent (→ p. 31) ... the following icon appears in the status bar

Activating the ringtone permanently

▶ Use the ♠ key to set Profile Loud or Profile Personal (→ p. 31)

Deactivating the ringtone for the current call

▶ Silence or press the End call key 🕝

Silent alert

Incoming calls and other messages are indicated by a silent alert.

Luse to select Settings
 OK
 Audio Settings
 OK
 Audio Settings
 OK
 Silent
 Alert
 Change (



This setting applies in **Profile Silent**. Changes are only saved permanently in **Profile Personal** (→ p. 31).

Activating/deactivating advisory tones

The handset notifies acoustically about different activities and statuses. These advisory tones can be activated/deactivated independently of each other.



There is no battery warning when the room monitor is activated.

Changes are only saved permanently in Profile Personal (>> p. 31).

Own area code

Save settings:

Your area code (international and local area code) must be saved on the phone before you can transfer phone numbers (e.g. in vCards).

Some of these numbers are already preset.



Example



Fast access to numbers and functions

Number keys: It is possible to assign a number from the directory to the keys 0 and 2 to 9.

Display keys: The left and right display keys have a **function** preset by default, but the keys can be re-assigned.

You can then dial the number or start the function by simply pressing a key.

Assigning a number to digit keys (quick dial)



A number has not yet been assigned to the number key.

Press and hold the digit key

or

▶ Briefly press the digit key ▶ Press the display key Quick Dial

The directory opens.

... use
 to select an entry ▶ OK ▶ ... use to select a number if necessary ▶ OK ...
 the entry is saved to the digit key



If you delete or edit the entry in the directory at a later date, this will not affect the assignment to the number key.

Dialling a number



A number has been assigned to the number key.

 \blacktriangleright Press and \boldsymbol{hold} the digit key \ldots the number is dialled immediately

or

▶ Briefly press the digit key ... the number/name (possibly in abbreviated form) is shown on the left display key ▶ ... press the display key ... the number is dialled

Changing the digit key assignment

▶ **Briefly** press the digit key ▶ **Change** ... the directory is opened ... possible options:

Change the assignment:

... use to select an entry OK ... select a number if needed OK

Delete the assignment:

Clear Key

Assigning display keys, changing assignments



The available options depend on the base station. If the phone is registered to a PBX, the display keys can also be assigned via the PBX if required.

Press and **hold** the left or right display key in idle status ... the list of possible key assignments is opened \blacktriangleright ... use to select function \blacktriangleright OK ... possible options:

INT Open online directory (→ p. 24)

Quick Dial Assign a number from the directory to the display key (→ p. 42)

Room Monitor Not available

Timer

Alarm Clock Set and activate the alarm clock (→ p. 35)

 Calendar
 Open calendar (→ p. 33)

 One Touch Call
 Set up one touch call (→ p. 15)

 Redial
 Show redial list (→ p. 14)

Spot LED: LED light (torch function) on/off (→ p. 32)

E-Mail Not available

Handset Directory Open directory (→ p. 24)

More Functions... ▶ OK ▶ ... use 🔁 to select other function

Additional settings/functions

Registering the handset

A handset can be registered to up to four base stations. The registration process depends on the base station.



Registration must be initiated on the base station **and** on the handset.

Both must be carried out within the time set in the base station.

On the handset

▶ ... use to select Settings NK Registration OK Register
Handset OK ... use to select the base station (if the handset is already registered to four base stations)
OK ... a base station that is ready for registration is sought ... enter the system PIN OK

Once registration is complete, the handset returns to idle status. The handset name is shown in the display. If not, repeat the procedure.

Registering a handset to multiple base stations

Your handset can be registered to up to four base stations. The active base station is the base station to which the handset was last registered. The other base stations remain saved in the list of available base stations.

▶ ... use to select Settings ▶ OK ▶ Registration ▶ OK ▶ Select Base ▶ OK ... possible options:

Change active base station:

... use to select base station or Best Base SelectSelect

Best Base: The handset chooses the base station with the best reception as soon as it loses connection to the current base station.

Change name of a base station:

▶ ... use to select a base station Select (= selected) Name change name Save

De-registering the handset

The handset must be deleted in the PBX (→ Instruction of the PBX). After provisioning of the base, the handset is deleted in the base.

If the handset is still registered to other base stations, it switches to the base station with the best reception (**Best Base**).

Changing the handset PIN

The handset is protected against unauthorised use by a PIN (default setting: **0000**). The handset PIN must be entered e.g. when deactivating the keypad lock or when entering Bluetooth connections.

Change the telephone's 4-digit PIN (default setting: **0000**):

▶ ... use to select Settings ▶ OK ▶ System ▶ OK ▶ Handset
PIN ▶ OK ▶ ... use to enter the current handset PIN ▶ OK ▶ ... use to enter new handset PIN ▶ OK

Resetting the handset to the default settings

Reset any individual settings and changes that you have made.

▶ ... use to select Settings ▶ OK ▶ System ▶ OK ▶ Thandset
Reset ▶ OK ▶ Yes ... the handset's settings are reset

The following settings are **not** affected by a reset

- Registration of the handset to the base station
- Date and time
- · Directory entries and call lists

Service (Customer Care)

Do you have any questions? Find prompt access to support in the internet (Auerswald: www.fontevo.com/). The phone retailer from whom you purchased your PBX will be happy to assist with any further questions regarding your PBX.

Questions and answers

The display is blank.

- 1. The handset is not activated.
 - → Hold down ...
- 2. The battery is empty.
 - Charge the battery or replace it.

"No Base" flashes on the display.

- 1. The handset is outside the range of the base.
 - Move the handset closer to the base.
- 2. The base is not activated.
 - Check the base power adapter.
- 3. The base's range is reduced because Maximum Range is deactivated.
 - Activate Maximum Range or reduce the distance between the handset and base.

"Please register handset" flashes on the display.

The handset has not yet been registered.

Register the handset.

Your settings are not accepted.

 The wrong profile has been set. ► Set Profile Personal . . . then make changes to the device settings (→ p. 31).

The handset does not ring.

- 1. The ringtone is deactivated.
 - Activate ringtone (→ p. 40).
- 2. Call forwarding is set.
 - Deactivate call forwarding.
- 3. The phone does not ring if the caller has withheld his number.
 - Activate the ringtone for unknown calls (→ p. 36).
- 4. The phone does not ring during a specific period or for certain numbers.
 - ► Check time control for external calls (→ p. 36).

The other party cannot hear you.

The handset is "muted".

Activate the microphone again (→ p. 17).

The caller's number is not displayed.

- 1. Calling Line Identification (CLI) is not approved for the caller.
 - ▶ The caller should ask the network provider to enable Calling Line Identification (CLI).
- 2. Caller display (CLIP) is not supported by the network provider or is not enabled for you.
 - Caller display (CLIP) is enabled by the network provider.
- 3. The telephone is connected via a PBX or a router with an integrated PBX (gateway) that does not transmit all information.
 - Reset the system: Briefly pull out the power plug. Reinsert the plug and wait until the
 device restarts.
 - Check the settings on the PBX and activate phone number display, if necessary. To do
 this, search for terms such as CLIP, calling line identification, phone number identification, caller ID, etc. in the system's user guide or ask the system manufacturer.

You hear an error tone when keying an input.

Action has failed/invalid input.

Repeat the process.

Read the display and refer to the user guide if necessary.

Appendix

Belt clip

The handset has notches on each side to attach the belt clip.

- To attach press the belt clip onto the back of the handset so that the tabs on the belt clip click into place in the notches.
- **To remove** press the centre of the belt clip firmly with your right thumb, push the fingernail of your left thumb up between the clip and the casing and pull the clip in an upward direction.



Connecting the headset



You can connect a headset to the underside of your telephone with the 2.5 mm jack connector 1.



If you do not wish to connect a headset, please insert the rubber cover supplied | 2 | to guarantee the unit is still splash proof.

Contact with liquid A



Your handset is splash proof.

If it comes into contact with water, knock the water out of the microphone opening and remove any water on the handset with an absorbent cloth. Your handset is ready for use.

If your handset comes into contact with a larger amount of liquid take the following steps:

- 1 Disconnect the power supply.
- 2 Remove the batteries and leave the battery compartment open.
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place for at least 72 hours (not in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
- 6 Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Character charts Standard characters

Press the relevant key the number of times indicated.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1 🚥	1									
2	a	b	С	2	ä	á	à	â	ã	ç
3	d	е	f	3	ë	é	è	ê		
4	g	h	i	4	ï	Ì	ì	î		
5	j	k	ı	5						
6	m	n	0	6	ö	ñ	ó	ò	ô	õ
7	р	q	r	S	7	ß				
8	t	u	V	8	ü	ú	ù	û		
9	w	х	У	z	9	ÿ	ý	æ	ø	å
0 _	1)		,	?	!	← ²⁾	0			

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Withheld number19				
Y				
Yellow Pages 2	7			